

# Online Services

Did you know that you can book GP appointments and order repeat prescriptions online?

This service is provided by Gloucester Road Medical Centre in partnership with EMIS Patient Access.

The registration process is very straight forward and the website is very easy to use.

**Please remember that if you use the internet to access information about your care and health records that you are responsible for keeping your username and password secure. The practice cannot be held responsible to breaches of confidentiality caused by patients themselves.**

## How to register

- Visit the practice and ask reception about registering for online services. You will be given a form with details of how to complete the registration along your secure details.
- Visit the website on the form and use the security details and information about yourself to complete the process.

## What you can do

There are three options available at present:

1. You are able to request alterations to your personal details, such as telephone numbers and addresses.
2. You can search for, book and cancel GP appointments between 1 day and 4 weeks from today.
3. You can request your repeat prescriptions
4. You can view test results

**Please note that being able to book appointments online does not increase the number of appointments there are available to book. Appointments are released to book online, on the telephone and in person at the same time.**

## Smartphone Access

You can also use the service through your smart mobile phone or tablet using iOS or Android devices. Search your App store for the free "Patient Access" App or follow these links:



[Android Version - Google Play Store](#)



[iOS Version - iTunes](#)